



A NATIONALLY ACCREDITED COMMUNICATIONS CENTER

March 1, 2018

Valley Communications Center Departments
ATTN: Public Education Personnel

Subject: How to Register 911 Complaints

Hello,

As part of your public education process, Valley Com would appreciate assistance in providing the public with information regarding procedures on how to register complaints or make inquiries regarding 911. Performance is a very important aspect of public safety communications and, many times, the best information comes from the public.

Please considering adding this information to your program:

To register a complaint or make an inquiry regarding a 911 call, contact:
Valley Communications Center
Attn: Operations Manager
27519 108th Avenue SE
Kent, WA 98030
Call (253) 372-1300 or Fax (253) 372-1305
Through our website: www.ValleyCom.org

If you are able to incorporate this into your program and can provide us with a copy of your material, it would help us immensely. Valley Com appreciates the job you do as partners in educating the public regarding the critical service we all provide.

Thank you,

Angee Bunk
Operations Manager
(253) 372-1454

Standard 1.4.12

